



TERMS & CONDITIONS

- In event of a cancellation, 80% from the total cost will be retained, if its 2 weeks before the party 100% will be retained. **This is non-negotiable.**
- All payments to 3rd party suppliers such as entertainment, balloons, chairs etc. are non-refundable, and have to be paid in full at the time of booking.
- In the event the Just Kidding staff suspects the presence of alcohol on the premises they hold the right to **stop** the party without prior notice. **(Any form of Alcohol is prohibited at Just Kidding).**
- At the time of booking, an advance of 30,000/- in cash will be collected to secure the date and time. The balance amount for the party must be paid in 2 weeks, before the party date.
- Package 2 and package 3 clients , must pay 50% of the package value as an advance.
- The Just Kidding Staff are not responsible for any injuries caused during parties. The staff only help coordinate the party. **Staff do not serve food etc during parties.**
- The Client is liable for any damages to property and equipment caused during the party.
- Just Kidding Pvt. Ltd holds the right to cancel a party and refund the money to the client at any given time, if the client's wishes go against the policies of the company.
- **All payments are on Cash basis only.**
- In case of a power failure, the generator backup option is available at a fixed cost of 2000/-. This can be purchased before or on the date of the party. **The price is fixed and not variable, depending on usage.**
- The mike facilities can only be operated by Just Kidding staff members.
- The cost of usage of ACs during setup is 2000/- per hour.
- Just Kidding is not responsible for any guest's items lost at the premises.
- During the party, No one is allowed to pull down or cut the Balloons.
- All cutouts are the property of Just Kidding and cannot be removed from the Venue.
- The customers can recommend the images for the cutouts but Just Kidding holds the right to pick the final image, based on quality.
- Only one set of changes are allowed for customized invitations by the customer.
- Photographers and camera personal must come only at the booked time and not before.
- A charge of 2000/- per hour is required to operate the ACs at Just Kidding during the setup process if required.
- The PA system cannot be operated by guests.

Venue Package Terms and Conditions

- An advance to book the venue is 20,000/- in cash and the balance must be paid 1 week prior to the party date.
- Just Kidding does not allow the use of cello-tape, blue-tac or any other pasting material on walls.
- **Clients must inform the Just Kidding Staff of any items consuming electricity at the time of booking. There will be an additional charge of 1000/- per item (not counting the bouncer which is allowed FOC).**
- Usage of kitchen facilities are only for storage and not for preparation, during parties.
- Only **1 guest** will be allowed in the kitchen area at one time.
- The Candy table, Savory table and birthday cake table **require** a table cloth for protection. This can be rented on request or provided by the client.
- Only plastic chairs and tables are allowed within the Just Kidding Hall area.
- A full list of all items being bought by the client must be provided to the Just Kidding staff, a week before the party.
- A full list of all external suppliers and their services, hired by the client , must be provided to Just Kidding a wee
- Just Kidding Staff do not serve or refill Food.
- The client is responsible for all items brought for the party.
- The client must provide a full guest list of all invitees 1 week before the party to Just Kidding Staff in order to conduct a security check.
- A guest count will be done during the party. Maximum capacity of venue is 110pax.
- **Guests must arrive only at the booked party time and not before, as back end cleaning and setup work is in progress.**
- All items must be checked at the security desk before proceeding inside for security reasons.
- It's mandatory to hire an experienced Just Kidding staff member for setup for 2000/-
- Balloon setup on the grid system can only be handled by a trained Just Kidding Staff member.
- Extra staff member can be hired to help for 1500/-
- Games must be booked in advance and can only be conducted by Just Kidding personal.

